

## **Student Information System Challenges**

November 3, 2022

Dear Irvington School Community,

I write to advise you of a technical challenge that has surfaced in the District's student information system, eSchoolPlus. A recent software update resulted in a technological error that assigned incorrect contact information including phone numbers and email addresses to some student accounts. This is not related to a hacking incident and there has been no data breach nor any release of confidential data.

The District is working closely with our partners at the Lower Hudson Regional Information Center (LHRIC), the technology division of BOCES and eSchoolPLUS to have the error repaired. District employees will verify contacts prior to sending any emails or making phone calls during this period. However, should you ever receive an e-mail communication from the District that you believe was intended for someone else, please: reply to the sender immediately to report the mistake; do not print or forward the email; and delete it.

Thank you,

Kristopher Harrison Superintendent of Schools

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